

August 8, 2011

Re: Stage II Water Restrictions

Dear Customers,

We are implementing a **Mandatory Water Use Restrictions**. We want to take every step possible to make sure we can supply everyone with adequate and uninterrupted service during the dry summer months to come.

To achieve this goal, we are placing your water system on **Mandatory Water Use Restrictions**. Until further notice, your subdivision is immediately, upon receipt of this notice, on Stage II Water Restrictions and will remain on Stage II until we notify you that the restrictions have been canceled or Stage III goes into effect.

Mandatory Water Use Restrictions consist of the following:

Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems shall be limited to odd and even numbered days. For customers with a street address ending in an even number (0, 2, 4, 6 or 8), outside watering will be permitted on Tuesdays, Thursdays, and Saturdays. For water customers with a street address ending in an odd number (1, 3, 5, 7 or 9), outside watering will be permitted on Mondays, Wednesdays, and Fridays. Irrigation of landscapes should only occur between the hours of midnight and 10:00 a.m. and 8:00 p.m. to midnight on designated watering days. **No irrigation of landscaped areas on Sunday.** However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.

Violations

1. First violation - The customer will be notified of their specific violation.
2. Subsequent violations:

After notice, the utility will discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

Please encourage your neighbors to conserve water and remind them that this will make a difference later in the summer. Only a special partnership between your community and Quadvest can ensure adequate water supplies. Let's work together to avoid outages.

Sincerely,

Simon Sequeira, President
Quadvest, Inc.